

**Res-o-lute** /rezə,l(y)o<sup>-</sup>ot / **adjective** - admirably purposeful, determined, and unwavering

**Mission: Empower National, Economic, Operational, and Technological Security by inspiring stakeholders to enhance the value generated by their people, policies, processes, and technology.**

Yes, Resolute is an **8(a)/SDVOSB/HUBZone** company, but more important than that, we are a team of professionals with deep technology and domain expertise positioned to understand our customers' needs and deliver results. We win work based on our ability to deliver – certs just make us even easier to work with.

## CAPABILITIES

From ERP and Application Modernization, Business Process Reengineering and Automation, Sustainment, Strategic Advisory Support, Training, and Staffing, Resolute applies best-in-class processes and innovation where it makes sense. **We don't waste time, talent, or resources.**

### Technology:

- Led the **first successful SAP S/4 HANA** implementation in DoD
- 4.5 years supporting Global ERP implementation at Defense Logistics Agency
- **25,000+ users** supported
- 86+ Go Lives - SAP EWM/TM Department of Defense
- **4,000+ Sustainment Tickets** resolved
- Extensive **OCONUS** / CONUS IT service delivery experience
- Deep **Process Automation** expertise/experience
- Extensive IT Program/Project Management experience including Agile
- **SAP**, ServiceNow, **UiPath**, Microsoft

### Strategic Advisory / Training:

- **Partner Nation Security Cooperation** / Capacity Building - Deep experience in building strategic and operational capabilities with regional security forces throughout **USSOUTHCOM AOR**
- **Counter Narcotics** - Experience disrupting illegal economies including illicit drugs and weapons trafficking, contraband, and money laundering operations in partnership with **DoS INL**
- Humanitarian and Disaster Relief - Experience partnering with **DoS, USAID, DoD, FEMA in HADR and DSCA** operations CONUS and OCONUS
- **Countering China / Russia** - Deep expertise in supporting democratic institutions in LATAM region, fostering economic partnerships, and promoting stability to counter PRC influence and Russian disinformation

### Professional Services / Staffing:

- **650+ Cleared professionals** placed
- Deep network of certified/cleared professionals for **Key Personnel** roles
- 50+ **8570/8140** professionals placed
- Ability to recruit/hire third country nationals (**TCNs**)
- 5 day standard to deliver 5 qualified candidates

## Maturity

ISO 9001  
ISO 20000-1  
ISO 27001  
ISO 31000  
**CMMI Level 3**  
Offices in **Houston**  
and **Bogota,**  
**Colombia**

## NAICS

541519  
541512  
541611  
541511  
541330  
541513  
541990  
611430  
561210

## PAST PERFORMANCE

Contract GS35F0598S.4730. Sub to Alamo City Engineering Services on Defense Logistics Agency (DLA) SAP Warehouse Management System (WMS). Period of performance 5/24/20 – 7/10/23.

Contract SP470123A0005. Resolute partnered with C5MI and Accenture Federal Services to win the DLA WMS/FLIS recompet. Period of performance 7/3/23 – 7/4/26.

